

GENERAL GUIDELINES FOR RECIPROCAL CABIN SEAT AGREEMENT TRAVEL ON HORIZON AIR

Horizon Air (QX) is pleased to extend this Reciprocal Cabin Seat Agreement for Flight Attendants of Hawaiian Airlines (HA). The following procedures have been developed to make this process as hassle - free as possible.

- 1. There is no pre-flight listing. All transactions take place at the airport.
- 2. Flight Attendants requesting transportation under this agreement should check in with the Horizon gate agent no later than 30 minutes prior to scheduled departure.
- 3. Check-in can occur at the gate if you have carry-on luggage only. Otherwise, you may stop at the ticket counter to check your luggage and obtain a security document. You must then proceed to the gate to complete the check-in process. Compliance with the approved carry-on baggage program applies. To maintain exemption from the one bag plus one personal item, you must be in uniform during security screening and remain in uniform until reaching your final destination.
- 4. Upon check-in, you must produce a valid company ID displaying the word "CREW" or "FLIGHT ATTENDANT" and an expiration date.
- 5. After all revenue customers are processed, standby processing begins. Please wait for the gate agent to call your name and issue a boarding pass to board the aircraft.
- 6. Once onboard, conduct must reflect a professional, businesslike attitude in accordance with all standard passenger regulations (seat belts, carry on bags, safety information signs, etc.).
- 7. While you must have your valid company ID with "CREW" or "FLIGHT ATTENDANT" designator to sign-up as a Reciprocal Cabin Seat rider, you do not need to display it on your outer wear once onboard the aircraft.
- 8. Flight Attendants using the Reciprocal Cabin Seat Agreement may not consume any alcoholic beverages onboard.
- 9. This agreement does not permit travel with children, family members, or a carry-on pet. Flight Attendants must be on "Active Status" to take advantage of the agreement. If you are on sick, maternity, medical, military or company leave, you are not eligible to travel under this agreement.

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- Transportation is applicable on Horizon Air flights on a space-available basis. (Any applicable taxes or fees are the responsibility of the crewmember.) Flights operated by code-share partners are excluded from this agreement. Priority will be given to Horizon Air and Alaska Airlines employees and all NRSA passengers (retirees, buddy pass holders, ID90, etc.). Thereafter, crewmembers from other airlines that have entered into similar agreements with Horizon will be accorded such transportation on a "first come, first served" basis.
- 11. Transportation provided under this agreement is solely for travel that is strictly personal in nature. Transportation under this agreement is not to be used for business-related travel of personal nature, and is not to be used in any way to facilitate a carrier's staffing or crew—related duties, responsibilities, plans, prospects, or objectives.

Any crewmember utilizing transportation under this agreement while in uniform is expected to conform to proper and complete uniform requirements. Crewmembers not in uniform must conform to Horizon's non-revenue travel dress code standards of conservative casual dress and grooming. Clothing and shoes should be consistent with a business casual look and should not be outlandish, torn, faded or garish. Sandals are appropriate footwear.

Acceptable Attire

Although not all–inclusive, the following list of articles – provided they are clean, well–maintained and in good taste – may be worn by Reciprocal Cabin Seat Agreement riders:

- "Business casual" city/walking shorts worn with coordinated shirt, blouse, sweater, or jacket
- Clean, pressed, and well maintained denim or colored jeans (no holes, tears, slashes, or patches)
- Clean, well-maintained and coordinated jogging suits / sweatshirts / T-shirts, etc.

Unacceptable Attire

Although not all-inclusive, the following items are not acceptable attire for Reciprocal Cabin Seat Agreement riders:

- Tank tops, outfits with offensive or sexually oriented inscriptions or messages
- Low-cut, skimpy, revealing clothing; short shorts or gym shorts
- Torn, ragged slashed jeans or slacks; exposed midriff or halter tops
- Bare feet, beach or swimwear

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