



May 9, 2022

Re: Crew Shuttles, DOD Charters, LAX Hotel, AKL and ICN

Dear Flight Attendants,

With the ending of mask mandates on airplanes and at most airports, the company has made the decision to terminate crew exclusive shuttle service to our layover hotels. Crew exclusive transportation will no longer be provided at all of our hotels where we are using a hotel provided shuttle service such is the case at SEA (for both long and short layovers), PDX (short layovers), OAK (short layovers) SFO (short layovers), and ONT. Please note that the May Bid Packets showing crew exclusive shuttle service was printed in error.

I have received multiple inquiries lately from flight attendants working our DOD charters asking what to do if the charter hotel asks for a credit card upon check in. This is a common occurrence when working charter flights as we do not have a signed contract or a direct billing agreement with these hotels. However, it is not a requirement that you provide a credit card in order to receive a room. If you intend to order room service or any other service which requires payment, you will need to provide your credit card in order to guarantee payment for the service you are receiving. Your card will never be charged for the cost of the room, it is only to be used for incidentals. We have reached out to the hotels to remind them that they should not be asking our crew for credit cards unless the crew member wishes to make an in-room purchase.

On July 1st, we will be transitioning from the Los Angeles Airport Marriott Hotel to our new/old home, the Hyatt Regency Los Angeles International Airport Hotel. This transition will commence with the arrival of all crews at LAX on July 1st. Once we return to the Hyatt Regency LAX, we will go back to utilizing the Hyatt Regency Airport shuttle service for transportation to and from the airport. I will update you closer to our transition date regarding negotiated amenities and discounts, but I wanted you to have this information as soon as possible as I know that many of you are aware that the pilots have already made this transition.

And finally, I have good news to report regarding both AKL and ICN. As you have all heard, we will be resuming service to AKL in July, and I am very happy to tell you that the Cordis Hotel is waiting for us with open arms! We will not be moving from the Cordis, and we are contracted at that property until 2024. As for ICN, management has finally given us the green light to begin our new hotel search for our ICN layovers and we expect to travel to ICN next month to begin looking for our new permanent home there. I will post an announcement once a final decision has been made regarding our new ICN hotel.

As always, please continue to write up any hotel and transportation issues that you experience utilizing the feedback feature on the Crewconnex app.

Mahalo!
Matt Mitchell
MEC Hotel Committee Chairperson