

## **Duties and Responsibilities**

### **Inflight Service (2 Positions)**

#### **Qualifications and Expectations:**

Intimate knowledge of service on all aircraft types and all routes. Ability to collaborate and work with the company to share and possibly integrate Member suggestions when possible.

The Cabin Service Committee is comprised of two Chairpersons who represent Flight Attendant interests regarding catering and inflight service/sales and addresses Flight Attendant complaints and concerns regarding catering and inflight service/sales.

#### **1. SCOPE:**

**a.** The Inflight Service Committee shall act to support the Union's interest with respect to inflight service and sales onboard flights. The Committee shall meet with the Company to discuss any change in inflight service or sales, procedures to be followed and other pertinent matters prior to the implementation of such service

#### **2. POLICY/RESPONSIBILITIES:**

**a.** The MEC Inflight Service Committee shall consist of the MEC Inflight Service Committee Chairperson and the Local Inflight Service Committee Chairperson from each council.

**b.** It shall be the policy of the AFA-CWA that any significant change in inflight service or sales be subject to negotiations between the Union and the company. The Union shall always place Flight Attendants' health and safety as its priority when considering the feasibility of any inflight service or sales change as well as the location of inflight service or sales items in galleys or other stowage locations.

#### **3. THE MEC CHAIRPERSON SHALL:**

**a.** Immediately contact the MEC President should the Company override his/her objections and proceed to implement changes in inflight service or sales against his/her recommendation.

**b.** Compose informational and educational articles of interest to the membership and provide them to the MEC Communications Chairperson to be included in MEC communications and posted to the MEC website.

#### **4. THE COMMITTEE SHALL:**

**a.** Represent the Flight Attendant point of view to the Company in all matters pertaining to onboard sales and service policies, procedures, and practices.

**b.** Monitor feedback from all domiciles on flights where services, load, staffing, or flight time cause the Flight Attendants difficulty in completing their work.

(Updated 11/04/2020)